



MASEFIELD & CAVALLARO

Physical Therapy, PC

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To our current and new patients,

Masefield and Cavallaro Physical Therapy are happy to announce that we will be resuming office hours the week of 5/18/2020 at our Brooklyn and Staten Island locations. We want you to know that we have been following this pandemic closely and have made adjustments to our practice in accordance with CDC and DOH guidelines. These changes are designed to keep you and our staff safe. We would like to share some of the changes with you, so you are fully aware of our new process.

1. Attached to our daily appointment reminder there will be a hyperlink to a COVID screening survey. The survey will need to be complete before each scheduled visit. This survey can be completed on your computer or cell phone. If you do not have a cell phone or a computer, please call the office the day of your visit, prior to your appointment so the appropriate screening can be done before you enter the facility.
2. Please be advised that anyone entering our facilities is required to wear a mask. We will not be able to provide services to patients who are not wearing a mask or appropriate facial covering.
3. The staff will check your temperature upon entering the facility. If your temperature is 100 degrees F or greater you will be advised to contact your physician. No evaluation or treatment will be provided.
4. In order to maintain appropriate social distancing guidelines, we ask that you make every effort to be on time for your appointment. This will allow the maximum benefit from your treatment session.
5. We ask that you come alone to your appointment, unless you require physical assistance, or accompanying a child for their visit. Please note that the parent of the child or your companion will need to be screened and follow the same process as above. When possible, we will request that companions wait in their car or be seated outside the office.
6. We are attempting to limit virus spread by minimizing money handling in our office. We are requesting that all patients have a credit/debit card on file so we can automatically charge the card on file for any copayments or deductibles due at the time of service. If you must bring your copay in the form of cash/check we request that it be in exact change in a sealed envelope.

You will be provided with the necessary receipt of payment.

While we understand these policies may seem inconvenient, our goal is to rehabilitate you and keep you and others safe in the process.

If you have any questions regarding the above or any other issues, please don't hesitate to reach out to our staff.

Finally, please make sure the contact information we have on file is accurate, so you can receive the appropriate documents for your visit.

Upon receiving this message, please reply to confirm receipt.

Thank you for helping us keep you safe.

Sincerely,

Masefield and Cavallaro Physical
Therapy